
PRESS RELEASE

FOR IMMEDIATE RELEASE

Rochester, September 14, 2021:

The City of Rochester Water Department will be engaging in the following projects:

Beginning September 27, 2021 the Utility Office Drive-up Window will be closed for repairs. The office will still be open for business, but the drive up services will not be available until repairs are complete. We anticipate drive-up services to be operational by September 30, 2021. All payment services are still available, such as: pay by phone, pay online, stop in the lobby, or send by USPS.

Beginning October 4, 2021, M.E. Simpson & Company will be performing the semi-annual unidirectional flushing of the city water main lines (process to clean the mains). The work will continue for 30 days with weather permitting. During these dates you may experience cloudy or discolored water at any time. The water is safe to use and drink. Running it longer before use may help to clear it. Avoid washing white clothes while water is discolored. We apologize for any inconvenience this may cause, but this does ensure our lines are properly maintained.